

Friday, October 18, 2002

**Dealer Notification W301**

Re: Porsche Workshop Service Action W301 for Porsche Owners who own 911 Carrera (993), 911 Carrera 4 (993) Model Year 1995 or 1996 and 911 Turbo (993) Model Year 1996 vehicles; - Replacement of Engine Wiring Harness.

Attention: All Porsche Dealers in North America

This is to inform you of a voluntary Customer Service Campaign involving certain 911 Carrera, 911 Carrera 4 and 911 Turbo vehicles that may be affected by the referenced Workshop Service Action concerning the engine wiring harness.

Porsche A.G., initiated this voluntary customer service campaign action based on field information and internal testing, and concluded that the insulation of the wires of the harness may deteriorate. Deterioration of multiple wires may result in shorts which affect the proper function of the engine. Rough engine running, stalling, inability to start the engine due to dead battery, starter malfunction, and illumination of the Malfunction Indicator Light ("Check Engine" Warning Lamp) are symptoms for this problem.

In order to avoid such faults arising, the engine wiring harness of affected vehicles must be inspected and checked. Depending on the results of these checks, the wiring harness may then also need to be replaced.

A total of 10,300 U.S. and 455 Canadian 911 Carrera and 911 Carrera 4 vehicles fall within the scope of this campaign action. Also, a total of 779 U.S. and 65 Canadian 911 Turbo vehicles are affected.

Porsche Cars North America, Inc. will begin mailing supporting documents with repair instructions to All North American Porsche dealers, Friday, October 18, 2002. Also, the Technical Information bulletin will be available on your E-DCS document repository under the heading "Service Actions". The replacement engine wiring harness part-sets required are in stock and may be expedited from the PDC Atlanta, Georgia and the PDC in Ontario, California. Also, please be cognizant of the fact that the 911 Turbo will require miscellaneous parts that must be ordered in addition to the part-set.

Please allow ample time for delivery of your spare parts order when planning to complete repairs for affected Porsche Owners. We ask that you do not order the engine wiring harness kit in excess quantity but rather stock on an as need basis. Also, a print-report of the "Open Recall Listing" of your Porsche dealer AOR will be send to you.

Porsche Cars North America, Inc., will notify All Owners of affected vehicles by First Class Mail during the week of October 21, 2002.

Please contact your District Service Manager if you have a concern or question regarding this information.